



It's that kind of experience.

August 23, 2010

Scott Newman
ICCA Cable Comm Coordinator
City of Royal Oak
211 S. Williams
Royal Oak MI 48067

Dear Mr. Newman,

I write this letter to inform you of a channel addition. Effective September 22, 2010, Golf HD will be available to all WOW! Internet Cable Phone customers with Digital Basic and HD service.

If you have any questions, please feel free to contact me at 248.677.9069.

Regards,

A handwritten signature in cursive script that reads "Kathy Kiste".

Kathy Kiste
Government and Customer Relations Manager