

City of Royal Oak
Core ACSI Scores
Scale = 1 to 100

		Fire & Emergency Medical Services Overall	Fire coverage for the community	Fire prevention education	Response time to fires	Response time to medical emergencies	Public Schools Overall	Meeting community needs	Preparation for careers	Preparation for college	Communication with public	Transportation Overall	Street maintenance/repair	Road signage	Traffic free of congestion	Public transportation options	Accommodation for bike/foot traffic	Ease of finding parking downtown	Utility Services Overall	Drinking water quality	Garbage collection service	Brush and leaf disposal	Recycling service	Police Department Overall	Respectful treatment of citizens	Fair/equitable enforcement	Safety education	Response time to emergencies	Property Taxes Overall	Fairness of appraisals	Adequate period to pay	
Overall Satisfaction - 2013		85	87	75	89	90	68	70	66	68	67	63	56	75	64	45	60	50	85	85	85	NA	87	78	78	78	71	83	70	64	77	
Overall Satisfaction - 2015		88	89	79	91	91	71	72	72	74	71	61	51	72	61	44	70	53	85	86	86	NA	87	82	83	82	74	86	68	62	78	
Overall Satisfaction - 2017		90	92	79	93	93	73	74	72	74	72	63	52	74	63	42	69	48	87	85	87	85	90	81	80	80	79	88	64	64	78	
Residency	Volunteers	87	89	78	89	90	74	74	74	75	72	53	48	68	58	38	61	42	84	83	85	80	89	79	79	76	76	85	60	62	74	
	One year or less	69	94	11	100	100	61	59	59	44	61	67	68	83	57	54	62	41	80	75	81	81	81	69	73	73	61	44	68	78	81	
	1-5 years	84	89	61	83	88	78	81	83	83	77	63	55	73	65	38	67	44	82	81	78	79	86	83	84	85	80	90	58	58	70	
	6-10 years	87	91	74	92	91	70	74	73	73	65	63	54	79	59	38	70	48	87	86	86	87	90	78	79	79	80	84	63	68	77	
Do you own or rent/lease your residence?	More than 10 years	92	92	83	93	93	73	74	71	73	73	62	50	73	63	44	69	48	88	85	90	86	91	82	80	79	80	89	65	65	80	
	Own	89	91	78	92	92	73	75	73	74	73	62	51	74	62	41	69	47	87	85	88	86	91	82	82	81	79	88	64	65	79	
Do you work in the City of Royal Oak?	Rent/Lease	90	98	78	96	94	74	72	69	72	70	70	65	80	66	52	72	50	80	82	80	80	80	82	79	81	75	88	47	44	56	
	Yes, work in the City	90	93	75	94	94	70	72	72	72	70	59	48	73	62	34	63	42	89	90	88	87	92	81	79	82	75	84	63	65	78	
	No, a different community	87	90	76	90	91	72	73	68	71	71	62	52	73	62	41	67	48	85	83	84	82	89	81	82	81	78	87	62	63	76	
Age	No, I am currently unemployed	96	98	78	98	96	67	81	50	67	62	66	60	77	63	41	74	57	84	79	95	93	84	82	84	81	69	83	61	65	71	
	Retired	93	93	86	94	93	76	76	77	78	76	65	54	76	63	48	74	48	90	85	92	89	93	81	78	77	85	93	68	67	82	
	18 to 24	91	89	89	93	98	53	62	49	42	56	68	54	81	73	35	74	56	86	75	90	86	89	91	90	94	85	93	93	89	-	
	25 to 34	82	92	63	94	92	69	72	64	69	68	63	53	76	65	41	66	42	84	83	79	82	89	82	83	83	78	83	58	59	71	
	35 to 44	88	90	74	88	88	75	72	74	74	73	58	49	71	58	32	62	52	87	88	86	83	90	80	79	78	77	84	64	66	78	
	45 to 54	88	89	78	91	90	74	77	76	75	74	61	51	71	61	47	65	41	87	83	88	84	90	79	80	80	76	86	59	57	79	
Education	55 to 64	90	90	79	92	92	66	69	62	69	65	60	49	72	59	41	67	50	85	82	87	83	88	78	76	76	88	65	65	78		
	65 or over	94	94	87	95	95	79	81	82	81	80	67	57	77	65	49	78	47	91	88	93	90	93	84	82	81	84	92	72	71	85	
	High school graduate	92	93	81	92	93	65	68	60	68	64	65	56	73	62	46	73	42	92	89	93	90	93	85	83	81	81	93	67	63	78	
	Some college	89	93	74	93	93	73	74	70	70	75	65	51	76	64	46	73	48	88	81	91	90	92	79	77	77	81	92	67	68	82	
Income	College graduate	90	91	83	94	93	73	74	71	73	73	61	51	73	62	44	66	44	85	85	85	81	89	80	81	80	78	86	61	62	77	
	Graduate degree(s)	89	91	75	91	92	75	77	78	79	74	62	53	75	62	36	68	51	86	85	85	85	90	82	81	81	79	87	65	65	77	
	\$25,000 or less	95	94	94	94	97	78	76	75	73	75	69	65	79	67	53	78	50	89	86	92	90	90	86	85	82	85	91	69	67	80	
	\$25-\$50,000	91	92	81	91	91	71	76	69	73	69	64	58	74	60	44	69	48	89	86	89	92	93	75	73	72	73	89	68	65	81	
Marital Status	\$50-\$100,000	87	91	74	94	92	72	75	74	75	74	65	53	77	62	46	73	47	87	85	88	84	90	82	82	83	75	89	63	64	76	
	Over \$100,000	89	91	77	92	93	75	75	73	74	75	60	49	72	62	38	67	47	85	84	84	83	89	82	81	80	82	86	62	64	78	
	Single	86	89	68	87	90	68	74	65	65	68	64	56	76	61	44	72	43	85	82	85	85	92	76	75	77	68	84	57	60	70	
Household Composition	Married/living with partner	90	90	80	92	92	73	74	71	74	73	62	50	74	63	41	67	50	87	85	87	85	90	82	81	80	81	88	64	64	79	
	Widowed/separated/ divorced	95	98	92	98	96	78	81	81	80	76	66	58	76	63	47	71	47	92	87	95	92	94	86	85	84	88	95	70	76	84	
	Child(ren) age 12 or under	88	90	79	94	92	71	71	69	69	69	59	49	72	60	38	64	51	88	89	85	86	90	81	82	79	82	88	62	65	76	
	Child(ren) over age 12	89	91	75	92	93	70	72	68	70	74	62	50	72	63	43	69	51	92	88	93	91	94	84	84	83	84	79	94	59	61	76
Gender	Parent age 65 or older	97	98	98	98	97	55	54	52	54	57	63	50	75	69	35	72	48	88	86	90	83	92	66	52	54	72	79	57	39	78	
	None of these	90	92	78	93	93	76	78	76	79	75	64	54	75	63	43	70	44	86	83	86	84	90	81	81	80	80	87	65	65	79	
	Male	90	91	77	92	92	71	74	69	71	70	65	55	75	65	46	72	50	87	84	88	85	91	84	84	84	80	89	63	65	80	
Ethnicity	Female	90	93	81	93	93	75	75	75	76	75	61	51	74	61	40	67	44	86	85	87	85	90	79	77	76	78	87	64	64	77	
	Asian	80	89	50	70	70	28	22	39	33	17	65	59	78	63	20	75	57	90	90	90	90	90	73	64	69	44	69	62	61	83	
	White/Caucasian	90	91	79	93	93	73	75	72	74	73	62	51	74	63	42	69	48	87	85	87	85	91	82	81	81	80	88	64	65	78	
	Black/African American	78	78	-	78	78	-	-	-	-	-	73	81	83	69	59	56	58	87	58	87	92	97	78	78	78	100	100	42	30	89	
	Hispanic/Latino	87	89	67	100	100	35	39	0	0	0	59	44	60	60	53	80	44	79	71	78	84	80	82	81	81	100	100	39	44	67	
	American Indian/Alaskan/Hawaiian	100	100	-	-	100	100	100	100	100	100	97	100	100	89	100	100	89	100	100	100	100	100	100	39	44	33	-	-	82	0	100
Area of Town	Other	87	78	94	89	94	70	72	44	44	72	62	61	80	44	40	4	82	56	89	87	93	70	70	64	100	100	49	56	93		
	Downtown	84	95	74	88	91	74	73	69	75	74	60	47	75	60	39	63	51	81	77	81	84	83	79	80	75	68	82	61	58	73	
	North of 12 Mile, East of Main	88	90	76	91	91	68	72	69	73	66	61	55	73	60	35	66	40	87	84	87	84	90	76	75	75	74	84	60	61	72	
	North of 12 Mile, West of Main	92	91	80	94	94	72	73	71	72	73	63	63	49	74	64	47	67	52	88	88	89	86	91	84	83	81	84	90	62	63	80
	South of 12 Mile, East of Main	91	93	87	93	93	79	80	79	80	77	64	54	75	62	42	74	41	87	82	89	86	91	84	83	83	87	91	69	70	83	
South of 12 Mile, West of Main	87	89	67	93	91	69	74	67	68	73	65	61	75	65	38	73	73	88	86	87	88	94	77	75	82	69	90	67	68	80		

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		Communication on how tax dollars are used	Fairness of tax levels	Amount and quality received for taxes	Shopping Opportunities Overall	Shopping for everyday items	Shopping for major items	Sufficient choices	Area restaurant choices
Overall Satisfaction - 2013		NA	64	67	77	81	71	78	NA
Overall Satisfaction - 2015		NA	61	62	74	77	68	75	NA
Overall Satisfaction - 2017		54	59	61	79	78	69	77	88
Volunteers		49	57	58	73	74	65	72	83
Residency	One year or less	33	67	78	78	78	63	70	95
	1-5 years	48	52	57	80	81	72	82	83
	6-10 years	52	58	59	81	82	71	79	88
	More than 10 years	56	60	63	78	76	68	76	89
Do you own or rent/lease your residence?	Own	54	59	62	79	78	68	77	88
	Rent/Lease	0	44	50	86	86	79	85	93
Do you work in the City of Royal Oak?	Yes, work in the City	50	54	64	81	79	75	81	87
	No, a different community	52	56	58	81	80	71	80	89
	No, I am currently unemployed	52	58	56	80	79	67	78	91
Age	Retired	57	64	68	75	74	64	72	86
	18 to 24	89	-	100	90	90	89	93	90
	25 to 34	48	53	57	82	82	72	82	89
	35 to 44	55	62	58	79	79	74	80	82
	45 to 54	48	43	56	79	77	69	75	91
	55 to 64	54	58	61	79	76	68	75	89
Education	65 or over	61	71	71	77	77	65	75	87
	High school graduate	54	63	65	77	77	65	73	87
	Some college	57	57	66	79	77	72	76	87
	College graduate	52	54	57	80	78	71	79	88
Income	Graduate degree(s)	54	63	63	79	80	68	77	88
	\$25,000 or less	58	58	72	87	83	83	84	92
	\$25-\$50,000	59	58	68	80	78	71	77	88
	\$50-\$100,000	56	59	61	81	80	71	80	89
Marital Status	Over \$100,000	51	58	58	79	78	68	77	87
	Single	47	48	54	80	78	74	80	85
	Married/living with partner	54	59	62	79	78	68	77	88
Household Composition	Widowed/separated/ divorced	56	68	67	83	82	73	79	92
	Child(ren) age 12 or under	53	60	57	82	82	73	82	86
	Child(ren) over age 12	51	53	55	81	78	71	77	91
	Parent age 65 or older	52	33	56	82	76	75	78	93
Gender	None of these	54	60	64	79	78	69	78	88
	Male	52	57	62	83	82	72	82	91
Ethnicity	Female	54	59	61	77	76	68	75	86
	Asian	44	67	53	78	83	68	84	76
	White/Caucasian	54	59	61	79	78	69	77	88
	Black/African American	37	30	37	84	75	83	86	89
	Hispanic/Latino	18	24	47	93	93	87	91	98
	American Indian/Alaskan/Hawaiian	100	100	100	100	100	100	100	100
Area of Town	Other	22	19	31	86	85	76	83	96
	Downtown	56	51	60	75	77	62	73	82
	North of 12 Mile, East of Main	53	54	62	81	79	73	80	89
	North of 12 Mile, West of Main	52	57	57	79	77	72	77	88
	South of 12 Mile, East of Main	57	64	67	81	79	69	78	91
	South of 12 Mile, West of Main	47	66	65	80	84	66	80	87

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		Local Government Overall	Leaders are trustworthy	Services are well-managed	Well trained employees	Effective communication with community	Wisely spent money	Encouraging citizen ideas and involvement	Website meets your needs	Openness to resident questions or concerns	Enforcing appearance/safety codes for residential and business properties	Level of professionalism	Follow-up provided by local staff	Ease of getting your question answered	Community Events Overall	Range of cultural offerings	Strong/vibrant art community	Quality sporting events	Variety of festivals and events	Activities that interest you	Economic Health Overall	Cost of living	Quality of jobs	Affordability of housing	Availability of jobs	Stability of property values	Strength of local economy	Diversity Overall	Ethnic diversity	Ethnic group interaction	City's efforts to support diversity	
Overall Satisfaction - 2013		67	69	66	71	67	59	62	70	NA	NA	74	NA	71	77	78	79	52	82	NA	65	67	60	62	54	68	69	61	62	55	67	
Overall Satisfaction - 2015		66	68	66	69	67	56	60	70	NA	NA	74	NA	70	78	77	80	58	85	NA	67	65	64	60	60	74	72	61	60	58	67	
Overall Satisfaction - 2017		65	64	64	71	62	54	57	68	59	62	73	63	65	77	77	82	59	84	74	68	65	65	54	61	77	76	62	61	58	69	
Volunteers		59	59	58	64	57	48	57	66	55	53	59	67	60	70	71	75	53	79	71	64	62	65	51	60	76	73	56	54	51	64	
Residency	One year or less	59	42	37	63	33	36	42	64	64	56	67	63	63	74	70	79	60	83	71	66	56	72	52	62	80	80	64	64	56	72	
	1-5 years	68	69	74	72	66	61	61	68	57	60	71	54	62	74	75	79	49	80	69	67	58	67	51	63	77	77	61	62	54	66	
	6-10 years	68	65	63	68	60	53	58	70	64	67	79	75	74	76	76	82	52	84	73	66	61	64	47	58	75	76	58	59	53	62	
	More than 10 years	63	63	63	72	62	53	57	67	57	61	73	61	63	78	78	83	86	75	70	68	64	57	61	77	76	64	62	60	54	72	
Do you own or rent/lease your residence?	Own	64	63	63	70	61	53	57	68	58	61	73	62	65	77	78	82	58	84	73	69	66	66	55	62	77	77	62	62	57	69	
	Rent/Lease	77	73	74	80	74	65	70	73	76	78	75	65	71	83	81	86	65	87	81	65	60	65	50	57	71	75	68	66	63	74	
Do you work in the City of Royal Oak?	Yes, work in the City	63	63	64	67	60	57	62	68	59	71	65	54	52	78	78	76	67	83	77	72	68	74	57	69	76	79	62	60	54	72	
	No, a different community	64	62	63	69	62	52	55	66	56	59	75	62	66	75	75	81	51	83	72	65	61	63	50	58	75	74	59	59	54	66	
	No, I am currently unemployed	62	62	57	69	63	44	51	69	52	62	69	52	33	74	77	86	64	92	67	72	71	56	69	44	85	85	64	62	61	71	
Age	Retired	66	68	67	76	64	58	61	72	63	64	75	70	70	81	80	87	72	87	76	72	71	62	60	63	79	78	70	68	67	74	
	18 to 24	77	93	93	92	84	78	62	81	96	80	94	100	100	77	78	89	58	80	67	74	67	81	57	69	84	84	62	61	52	71	
	25 to 34	66	63	64	67	60	54	60	64	59	65	73	61	67	73	73	79	48	80	69	64	55	64	46	56	75	76	60	60	56	66	
	35 to 44	62	63	63	67	63	54	56	67	54	56	64	54	56	76	73	78	51	84	76	67	63	63	50	58	75	75	54	52	51	63	
	45 to 54	63	56	61	70	63	47	60	69	56	63	76	66	68	77	79	79	56	86	74	66	66	65	50	67	70	73	61	61	56	68	
Education	55 to 64	59	58	59	66	56	50	49	61	47	55	70	54	54	77	77	80	58	84	73	70	68	66	57	57	77	75	66	64	60	73	
	65 or over	71	72	70	77	67	61	64	75	69	68	80	78	77	82	83	89	74	88	78	73	72	64	62	68	80	78	69	68	67	74	
	High school graduate	62	62	63	72	63	48	56	64	57	59	85	82	82	77	72	83	69	85	72	66	65	52	54	53	71	74	70	67	72	72	
	Some college	60	53	53	73	56	45	54	72	56	67	68	56	57	81	83	88	66	86	77	69	65	69	54	65	74	75	68	66	64	74	
Income	College graduate	66	66	65	70	65	56	60	69	59	62	72	63	64	77	79	83	55	84	72	68	63	66	51	61	76	77	62	62	57	69	
	Graduate degree(s)	67	68	70	70	62	59	57	65	60	60	76	61	66	75	74	77	57	84	74	70	67	63	56	60	80	76	59	58	52	67	
	\$25,000 or less	72	82	81	77	66	68	72	79	68	80	80	89	78	81	83	92	80	90	76	68	64	68	64	62	77	73	70	73	64	71	
	\$25-\$50,000	69	70	71	77	66	60	62	72	63	66	74	65	68	79	79	86	70	84	76	69	67	68	56	66	74	76	66	61	62	74	
Marital Status	\$50-\$100,000	63	61	59	71	62	50	56	66	58	61	68	51	61	78	77	82	56	84	73	67	64	61	51	58	76	74	64	63	59	70	
	Over \$100,000	64	63	64	67	62	54	56	67	57	61	74	62	65	76	77	79	56	84	73	69	64	66	53	60	78	78	60	59	54	67	
	Single	66	61	60	71	63	52	57	69	57	69	72	66	68	74	74	84	57	79	71	65	61	64	53	57	73	71	60	61	54	66	
Household Composition	Married/living with partner	65	66	65	71	64	55	58	68	59	60	73	59	63	78	78	81	58	86	73	69	66	65	54	61	78	77	62	60	57	69	
	Widowed/separated/ divorced	66	68	68	76	62	59	58	69	62	72	82	80	72	80	78	84	72	86	77	72	68	67	62	68	76	79	72	70	68	78	
	Child(ren) age 12 or under	63	66	64	68	65	56	60	68	61	59	72	57	64	75	72	76	53	83	73	66	62	62	47	59	76	77	53	51	50	61	
	Child(ren) over age 12	63	65	63	72	64	51	57	67	59	64	74	69	68	81	80	87	65	89	76	70	70	69	56	63	74	75	62	62	53	70	
Gender	Parent age 65 or older	58	57	62	75	54	60	54	69	51	65	48	35	43	73	63	76	51	83	75	69	63	61	53	56	75	79	46	52	42	42	
	None of these	66	64	64	72	62	54	57	69	59	64	75	64	65	76	77	82	59	84	72	69	65	65	55	61	78	76	66	64	61	72	
	Male	67	65	65	73	61	55	57	66	59	62	74	63	67	80	81	84	61	86	76	70	66	69	56	65	78	76	66	64	61	73	
Ethnicity	Female	64	65	64	71	63	56	58	69	59	63	73	62	64	76	75	81	57	83	73	68	64	63	52	59	76	76	61	60	56	67	
	Asian	67	64	76	75	67	67	61	69	48	49	52	22	48	79	76	84	42	84	78	65	67	61	50	58	72	67	49	50	38	57	
	White/Caucasian	65	65	64	71	63	55	57	67	59	63	73	63	65	77	77	82	60	85	74	69	65	65	54	61	77	76	62	62	58	69	
	Black/African American	57	-	67	78	44	0	28	56	-	53	89	-	89	68	67	56	22	81	61	49	41	-	44	-	52	44	53	69	47	41	
	Hispanic/Latino	61	39	44	63	56	48	58	67	44	61	100	-	100	71	69	81	17	82	64	71	64	61	56	56	76	82	63	52	64	81	
Area of Town	American Indian/Alaskan/Hawaiian	100	100	100	100	100	100	100	100	100	100	100	-	-	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
	Other	55	44	58	61	64	36	46	53	44	18	74	78	56	69	80	80	27	81	54	56	50	67	43	59	56	62	50	64	42	42	
	Downtown	65	66	67	66	64	56	54	70	57	57	75	66	65	76	75	78	56	81	75	69	68	67	56	64	76	75	57	56	54	62	
	North of 12 Mile, East of Main	64	57	59	69	59	47	53	68	63	65	72	66	66	71	73	80	48	82	66	65	64	58	49	51	72	74	60	61	53	64	
	North of 12 Mile, West of Main	64	67	67	74	63	57	60	67	58	60	73	58	59	79	79	83	62	86	75	69	65	65	57	61	78	77	66	64	60	71	
Area of Town	South of 12 Mile, East of Main	67	67	64	75	67	56	58	69	59	66	74	65	71	80	79	85	66	86	75	69	63	66	52	64	77	77	66	63	61	73	
	South of 12 Mile, West of Main	65	60	63	60	57	57	60	67	56	65	73	68	69	77	78	80	58	84	77	70	69	71	53	63	79	79	59	56	56	67	

City of Royal Oak
Core ACSI Scores
Scale = 1 to 100

		Parks and Recreation Overall	Facilities and parks meet your needs	Facility and park maintenance	Quality of programs	Variety of programs	Library Overall	Hours of operation	Adequacy of resources	Location
Overall Satisfaction - 2013		73	75	70	75	73	80	74	79	84
Overall Satisfaction - 2015		74	77	71	73	72	82	78	82	85
Overall Satisfaction - 2017		76	77	74	76	76	85	84	86	86
Volunteers		69	70	67	70	69	83	82	84	83
Residency	One year or less	66	69	60	61	59	73	67	73	76
	1-5 years	76	76	76	82	77	89	85	90	88
	6-10 years	79	80	79	78	81	84	81	85	86
	More than 10 years	75	76	73	74	75	85	85	87	85
Do you own or rent/lease your residence?	Own	76	78	74	77	77	86	85	87	86
	Rent/Lease	77	77	77	77	76	87	83	90	88
Do you work in the City of Royal Oak?	Yes, work in the City	74	77	73	72	71	87	85	86	89
	No, a different community	75	76	74	73	74	85	81	85	86
	No, I am currently unemployed	77	77	73	76	78	77	76	78	74
Age	Retired	78	80	76	80	80	85	88	89	85
	18 to 24	74	75	76	78	67	88	81	87	91
	25 to 34	75	75	75	77	77	84	79	83	87
	35 to 44	78	80	75	77	73	85	81	86	86
	45 to 54	76	78	70	76	77	86	83	84	87
	55 to 64	73	74	73	71	72	86	87	87	85
Education	65 or over	78	80	75	79	80	85	86	88	85
	High school graduate	79	79	77	81	78	86	85	88	85
	Some college	77	80	76	76	77	88	90	89	89
	College graduate	73	73	72	73	74	83	81	84	83
Income	Graduate degree(s)	77	79	75	77	76	86	83	87	86
	\$25,000 or less	86	85	80	92	88	88	90	88	87
	\$25-\$50,000	77	76	77	79	78	85	87	90	85
	\$50-\$100,000	78	79	76	76	75	85	85	87	87
Marital Status	Over \$100,000	74	77	72	74	76	85	80	85	87
	Single	78	77	78	83	75	83	85	86	82
	Married/living with partner	76	77	74	74	76	86	83	86	86
Household Composition	Widowed/separated/ divorced	75	76	73	74	74	86	88	91	87
	Child(ren) age 12 or under	74	77	71	73	73	84	80	84	86
	Child(ren) over age 12	79	78	76	77	76	87	85	88	87
	Parent age 65 or older	72	76	76	72	65	90	89	94	89
Gender	None of these	76	77	75	77	76	85	84	87	85
	Male	76	76	76	74	73	84	81	86	87
Ethnicity	Female	76	78	73	76	77	86	85	87	85
	Asian	83	85	80	78	78	94	89	92	98
	White/Caucasian	76	77	74	76	76	85	83	86	86
	Black/African American	86	83	89	83	89	100	-	-	100
	Hispanic/Latino	59	64	53	100	100	87	89	85	89
	American Indian/Alaskan/Hawaiian	100	100	100	100	100	100	100	100	100
Area of Town	Other	67	63	64	56	74	86	97	86	85
	Downtown	73	74	70	78	75	88	87	86	92
	North of 12 Mile, East of Main	75	76	74	72	71	83	77	83	83
	North of 12 Mile, West of Main	76	77	74	76	76	83	84	86	81
	South of 12 Mile, East of Main	79	80	77	75	78	89	85	89	91
South of 12 Mile, West of Main	74	75	74	79	79	85	86	85	90	

City of Royal Oak
Core ACSI Scores
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		Community Satisfaction Overall	Overall satisfaction	Compared to expectations	Compared to ideal	Community Image Overall	Safe place to live	Enjoyable for children	Enjoyable for young adults	Enjoyable for seniors	Enjoyable for everyone else	Physically attractive	Great place to live	Great place for business	Growing responsibly	Safe place to bike and walk	Safe place to walk at night	Perfect community for me	Recommend as place to live	Remain in community	Plan to volunteer	Encourage business start up	Support current officials
Overall Satisfaction - 2013		70	77	66	67	79	81	81	87	78	82	78	81	75	72	74	72	75	79	74	51	63	58
Overall Satisfaction - 2015		68	73	65	66	79	83	81	88	76	81	79	80	73	72	77	75	74	77	73	46	59	58
Overall Satisfaction - 2017		69	74	65	67	80	83	84	88	76	85	79	82	77	71	78	77	75	78	76	51	61	57
Volunteers		64	69	60	62	75	83	82	85	72	81	75	78	68	65	72	73	71	71	73	60	58	61
Residency	One year or less	63	65	62	63	76	84	84	84	76	79	68	72	81	65	76	71	70	78	62	56	49	44
	1-5 years	71	78	67	67	80	84	86	88	69	84	81	81	78	77	76	79	76	81	71	48	63	60
	6-10 years	72	78	67	69	82	85	83	91	79	86	80	83	82	76	81	82	74	81	71	49	62	53
	More than 10 years	68	72	64	66	79	83	83	87	76	85	78	82	75	69	78	75	75	76	78	52	60	57
Do you own or rent/lease your residence?	Own	69	74	65	66	80	84	84	88	76	85	78	82	76	71	78	77	76	78	77	51	61	56
	Rent/Lease	73	79	69	71	86	91	85	90	78	91	89	88	89	81	85	82	77	84	67	51	66	65
Do you work in the City of Royal Oak?	Yes, work in the City	67	72	63	64	80	85	86	89	74	83	79	82	74	71	74	77	74	77	72	57	57	59
	No, a different community	68	75	64	66	79	82	82	87	72	85	79	80	77	71	76	78	73	77	74	47	61	53
	No, I am currently unemployed	71	76	64	72	84	86	89	85	91	88	76	89	81	71	78	76	82	87	73	54	65	67
Age	Retired	70	74	68	68	81	85	88	79	87	80	84	78	72	84	74	78	78	80	55	60	60	60
	18 to 24	72	80	67	70	83	85	75	91	64	88	81	85	78	92	90	84	82	85	72	37	54	58
	25 to 34	71	77	67	68	80	85	84	89	72	83	80	81	80	78	75	80	75	82	67	47	61	61
	35 to 44	68	77	61	67	81	84	86	90	76	85	80	83	81	71	79	78	76	79	78	56	67	57
	45 to 54	68	75	64	65	76	80	81	85	69	85	78	75	73	62	71	77	70	72	75	45	56	54
	55 to 64	65	67	62	64	78	82	83	85	74	84	77	82	70	64	75	76	73	76	78	56	60	49
Education	65 or over	72	77	69	69	83	86	86	88	81	88	80	84	81	77	85	73	79	78	81	52	63	64
	High school graduate	67	70	65	66	82	84	82	84	75	88	81	82	80	73	86	77	80	76	82	48	54	57
	Some college	65	70	60	65	79	83	85	90	75	84	80	84	76	64	80	76	73	77	76	46	61	49
	College graduate	70	76	65	69	80	83	83	88	74	86	80	81	77	72	74	76	75	80	74	48	61	55
Income	Graduate degree(s)	69	76	67	65	80	84	84	88	78	83	77	81	76	74	77	77	75	77	74	56	61	61
	\$25,000 or less	75	73	76	76	89	92	90	92	87	92	85	90	82	83	87	81	87	88	86	64	74	81
	\$25-\$50,000	71	75	69	69	81	84	82	86	78	87	84	84	83	80	79	77	76	78	80	51	62	60
	\$50-\$100,000	69	74	64	68	80	83	85	88	73	85	79	83	76	68	78	75	76	78	75	48	55	54
Marital Status	Over \$100,000	68	75	64	65	80	83	84	89	76	85	78	80	76	71	77	79	75	78	74	51	64	56
	Single	71	76	67	70	82	84	84	88	79	85	81	87	80	80	80	81	77	78	71	50	59	59
	Married/living with partner	68	74	64	66	80	84	84	88	74	85	79	81	77	70	78	77	75	78	76	51	62	56
Household Composition	Widowed/separated/ divorced	71	74	70	69	80	83	82	85	77	85	79	81	79	72	78	73	77	77	81	57	64	61
	Child(ren) age 12 or under	69	77	64	68	79	81	83	90	72	83	78	81	78	71	76	75	74	77	73	49	62	57
	Child(ren) over age 12	69	75	65	67	82	88	87	87	77	88	79	83	81	70	82	82	78	77	81	49	64	60
	Parent age 65 or older	62	65	61	60	76	76	88	83	85	75	71	83	70	54	75	68	74	67	75	40	56	51
Gender	None of these	69	74	66	67	80	83	84	88	76	85	80	82	77	73	78	77	76	79	76	52	60	56
	Male	72	77	69	70	82	85	85	89	77	86	81	84	75	76	79	79	78	83	77	48	63	59
	Female	68	74	63	66	79	82	84	87	74	85	78	81	79	69	77	75	74	75	75	53	60	56
Ethnicity	Asian	72	84	67	67	79	83	87	89	67	76	70	83	81	70	86	75	75	84	89	56	52	65
	White/Caucasian	69	74	65	67	80	83	84	88	75	85	79	82	78	72	78	77	75	78	76	51	61	57
	Black/African American	63	69	61	58	69	75	85	78	63	75	64	75	64	52	67	69	58	78	42	36	33	44
	Hispanic/Latino	73	82	64	73	79	89	86	87	83	84	78	82	67	69	64	76	78	87	87	64	64	62
	American Indian/Alaskan/Hawaiian	89	89	89	89	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
Area of Town	Other	64	70	63	59	62	69	72	70	62	76	59	69	51	29	52	51	52	59	56	69	50	31
	Downtown	69	75	65	67	80	81	80	89	69	85	79	80	80	73	77	80	79	79	77	53	64	60
	North of 12 Mile, East of Main	69	73	65	69	79	83	82	84	77	85	79	81	78	72	72	76	74	79	75	47	59	53
	North of 12 Mile, West of Main	67	73	62	66	79	83	85	88	76	83	76	82	75	69	75	73	74	73	73	53	59	56
	South of 12 Mile, East of Main	71	77	69	67	82	85	85	90	75	88	83	81	79	75	83	78	78	82	79	53	62	58
South of 12 Mile, West of Main	71	76	69	67	82	87	86	89	77	84	80	87	79	73	86	85	75	79	78	48	65	63	