

Cobalt - 2017 Communities
City of Royal Oak
Score Table

	2017 Royal Oak	2015 Royal Oak	Change from '15 to '17	2013 Royal Oak	Change from '13 to '17
Fire and Emergency Medical Services Overall	90	88	➔ 1.8	85	↑ 4.6
Fire coverage for the community	92	89		87	
Fire prevention education	79	79		75	
Response time to fires	93	91		89	
Response time to medical emergencies	93	91		90	
Public Schools Overall	73	71	➔ 1.7	68	↑ 4.7
Meeting community needs	74	72		70	
Preparation for careers	72	72		66	
Preparation for college	74	74		68	
Communication with public	73	71		67	
Transportation Overall	63	61	➔ 1.7	63	➔ -0.3
Street maintenance/repair	52	51		56	
Road signage	74	73		75	
Traffic congestion on the roads	63	61		64	
Public transportation options	42	44		45	
Accommodation for bicycle and foot traffic	69	70		60	
Ease of finding parking	48	53		50	
Utility Services Overall	87	85	↑ 2.3	85	➔ 1.8
Drinking water quality	85	86		85	
Garbage collection service	87	86		85	
Brush and leaf disposal	85	78		83	
Recycling service	90	87		87	
Police Department Overall	81	82	➔ -0.9	78	↑ 3.2
Respectful treatment of citizens	80	83		78	
Fair-equitable enforcement	80	82		78	
Safety education	79	74		71	
Response time to emergencies	88	86		83	
Property Taxes Overall	64	68	➔ -4.5	70	➔ -6.1
Fairness of property appraisals	64	62		64	
Adequacy of period to pay taxes	78	78		77	
Fairness of tax levels	59	77		76	
Quality received for taxes	62	61		64	
Communication on how tax dollars are used	54	62		67	
Shopping Opportunities Overall	79	74	↑ 5.5	77	↑ 2.2
Shopping for everyday items	78	77		81	
Shopping for major items	69	68		71	
Sufficient choices	77	75		78	
Area restaurant choices	88				
Local Government Overall	65	66	➔ -1.3	67	➔ -2.3
Leaders are trustworthy	64	68		69	
Being well-managed	64	66		66	
Well trained employees	71	69		71	
Effective communication	62	67		67	
Spending dollars wisely	54	56		59	
Encouraging citizen ideas and involvement	58	60		62	
Maintaining a website that meets your needs	68	70		70	
Openness to resident questions or concerns	59	62		60	
Enforcing appearance/safety codes for residential and busi	62				
Level of professionalism of local staff	74	74		74	
Follow-up provided by local staff	63				
Ease of getting your question answered	65	70		71	
Community Events Overall	77	78	➔ -1.2	77	➔ 0.1
Range of cultural offerings	77	77		78	
Strong-vibrant art community	82	80		79	
Quality sporting events	59	58		52	
Variety of festivals and events	84	85		82	
Activities that interest you	74				
Economic Health Overall	69	67	➔ 1.4	65	↑ 3.5
Cost of living	65	65		67	
Quality of jobs	65	65		60	
Affordability of housing	54	60		62	
Availability of jobs	61	60		54	
Stability of property values	77	74		68	
Strength of local economy	76	72		69	
Diversity Overall	62	61	➔ 0.9	61	➔ 1.2
Ethnic diversity	61	60		62	
Ethnic group interaction	58	58		55	
Efforts to support diversity	69	67		67	
Parks and Recreation Overall	76	74	➔ 1.8	73	↑ 2.9
Facilities and parks meet your needs	77	77		75	
Facility and park maintenance	74	71		70	
Quality of programs	76	73		75	
Variety of programs	76	72		73	
Library Overall	85	82	↑ 3.3	80	↑ 5.1
Hours of operation	84	78		74	
Adequacy of resources	86	82		79	
Location(s)	86	85		84	
Community Satisfaction Overall (ACSI)	69	68	➔ 1.1	70	➔ -1.2
Overall satisfaction	74	73		77	
Compared to expectations	65	65		66	
Compared to ideal	67	66		67	
Community Image Overall	80	79	➔ 1.2	79	➔ 1.0
Safe place to live	84	83		81	
Enjoyable for children	84	81		81	
Enjoyable for young adults	88	88		87	
Enjoyable for seniors	76	76		78	
Enjoyable place for everyone else	85	81		82	
Attractive	79	79		78	
Great place to live	82	80		81	
Great place for business	77	73		75	
Growing responsibly	71	72		72	
Safe place to bike and walk	78	77		74	
Safe place to walk at night	77	75		72	
Perfect community for me	75	74		75	
Recommend as place to live	78	77	➔ 1.2	79	➔ -1.2
Remain in community	76	73	↑ 2.9	74	➔ 1.5
Plan to volunteer	51	46	↑ 5.1	51	➔ 0.1
Encourage business start up	61	59	↑ 2.1	63	➔ -2.4
Support Govt Admin	57	58	➔ -1.0	58	➔ -1.3

Cobalt - 2017 Communities
City of Royal Oak
Score Table

	2017 National 25-100k	2015 National 25-100k	2013 National 25-100k	2017 National Overall	2015 National Overall	2013 National Overall
Fire and Emergency Medical Services Overall	84	82	82	81	80	80
Fire coverage for the community	86	86	84	83	83	82
Fire prevention education	73	71	71	69	70	69
Response time to fires	85	86	85	83	83	83
Response time to medical emergencies	87	87	85	84	83	83
Public Schools Overall	69	67	64	65	64	64
Meeting community needs	71	69	67	67	66	66
Preparation for careers	68	66	63	63	64	63
Preparation for college	70	69	64	66	66	64
Communication with public	65	65	62	62	61	61
Transportation Overall	61	60	61	58	58	58
Street maintenance/repair	54	54	57	51	52	55
Road signage	71	70	70	68	68	68
Traffic congestion on the roads	55	57	61	56	58	61
Public transportation options	54	54	52	48	48	48
Accommodation for bicycle and foot traffic	56	58	56	53	53	53
Ease of finding parking	66	64	-	64	63	-
Utility Services Overall	77	78	79	73	74	77
Drinking water quality	72	73	72	72	72	72
Garbage collection service	85	83	82	80	80	80
Brush and leaf disposal	73	76	-	68	70	-
Recycling service	75	76	77	71	73	72
Police Department Overall	78	75	75	75	73	73
Respectful treatment of citizens	80	75	75	78	74	75
Fair-equitable enforcement	80	74	74	76	72	72
Safety education	76	70	70	71	68	67
Response time to emergencies	80	78	78	77	75	75
Property Taxes Overall	60	62	65	59	58	62
Fairness of property appraisals	59	62	61	58	58	56
Adequacy of period to pay taxes	72	74	72	72	72	72
Fairness of tax levels	57	60	58	57	57	55
Quality received for taxes	59	61	59	57	55	55
Communication on how tax dollars are used	48	50	-	48	46	-
Shopping Opportunities Overall	77	79	79	70	70	71
Shopping for everyday items	82	83	82	76	75	75
Shopping for major items	75	77	75	66	66	66
Sufficient choices	78	80	79	71	70	70
Area restaurant choices	75	-	-	66	-	-
Local Government Overall	62	58	60	57	55	57
Leaders are trustworthy	63	61	60	58	57	59
Being well-managed	62	60	60	58	56	58
Well trained employees	65	61	61	60	59	61
Effective communication	60	58	59	56	55	57
Spending dollars wisely	55	51	52	49	50	51
Encouraging citizen ideas and involvement	60	55	56	53	52	53
Maintaining a website that meets your needs	64	61	62	56	57	58
Openness to resident questions or concerns	60	-	-	57	-	-
Enforcing appearance/safety codes for residential and busin	60	-	-	58	-	-
Level of professionalism of local staff	66	-	-	63	-	-
Follow-up provided by local staff	60	-	-	57	-	-
Ease of getting your question answered	61	-	-	56	-	-
Community Events Overall	65	62	64	61	58	62
Range of cultural offerings	66	64	64	60	58	61
Strong-vibrant art community	68	63	61	60	57	58
Quality sporting events	63	61	62	61	58	60
Variety of festivals and events	70	69	66	67	63	65
Activities that interest you	61	-	-	57	-	-
Economic Health Overall	58	57	54	54	52	52
Cost of living	57	57	59	55	55	57
Quality of jobs	54	54	52	49	48	49
Affordability of housing	54	54	56	51	51	53
Availability of jobs	52	50	45	46	44	41
Stability of property values	63	63	55	59	57	53
Strength of local economy	61	61	54	57	55	52
Diversity Overall	-	-	63	-	-	59
Ethnic diversity	-	-	66	-	-	61
Ethnic group interaction	-	-	56	-	-	54
Efforts to support diversity	-	-	65	-	-	62
Parks and Recreation Overall	74	72	73	69	68	68
Facilities and parks meet your needs	75	73	74	71	69	70
Facility and park maintenance	77	75	74	73	71	71
Quality of programs	70	71	71	66	66	66
Variety of programs	69	69	70	63	63	64
Library Overall	81	79	80	80	77	77
Hours of operation	80	77	78	78	75	75
Adequacy of resources	83	78	79	80	76	77
Location(s)	82	80	82	81	78	80
Community Satisfaction Overall (ACSI)	64	64	64	63	61	62
Overall satisfaction	69	70	69	68	66	67
Compared to expectations	63	62	62	61	59	60
Compared to ideal	60	60	60	59	56	58
Community Image Overall	69	69	68	66	66	67
Safe place to live	75	75	74	74	74	74
Enjoyable for children	73	73	71	71	71	70
Enjoyable for young adults	69	68	65	64	65	63
Enjoyable for seniors	76	76	73	72	72	71
Enjoyable place for everyone else	73	72	72	69	69	70
Attractive	68	68	70	64	64	68
Great place to live	74	73	71	70	70	70
Great place for business	64	64	62	59	59	58
Growing responsibly	61	64	61	59	60	60
Safe place to bike and walk	63	68	65	63	65	63
Safe place to walk at night	57	61	59	58	58	57
Perfect community for me	67	68	65	66	65	66
Recommend as place to live	67	67	67	65	64	65
Remain in community	71	72	75	72	71	72
Plan to volunteer	52	54	52	55	52	53
Encourage business start up	54	53	54	54	53	53
Support Govt Admin	57	56	55	58	55	55

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Score Table

	2017 Midwest 25-100k	2015 Midwest 25-100k	2013 Midwest 25-100k	2017 Midwest Overall	2015 Midwest Overall	2013 Midwest Overall
Fire and Emergency Medical Services Overall	85	84	81	82	80	78
Fire coverage for the community	87	89	84	84	83	82
Fire prevention education	75	78	77	70	74	69
Response time to fires	86	88	84	85	83	81
Response time to medical emergencies	86	88	85	83	81	80
Public Schools Overall	69	69	70	69	67	66
Meeting community needs	70	71	73	71	70	67
Preparation for careers	66	68	68	66	67	64
Preparation for college	69	69	70	69	69	66
Communication with public	65	67	68	65	64	64
Transportation Overall	64	63	66	61	61	62
Street maintenance/repair	58	53	62	52	49	57
Road signage	73	70	74	71	69	70
Traffic congestion on the roads	57	63	69	64	65	67
Public transportation options	54	58	59	46	49	51
Accommodation for bicycle and foot traffic	61	62	64	55	58	58
Ease of finding parking	71	72	-	70	69	-
Utility Services Overall	77	77	81	74	75	77
Drinking water quality	71	72	74	70	74	72
Garbage collection service	85	83	85	80	81	81
Brush and leaf disposal	75	76	-	70	70	-
Recycling service	76	76	79	72	73	72
Police Department Overall	74	74	77	75	73	73
Respectful treatment of citizens	76	74	76	77	73	75
Fair-equitable enforcement	75	71	77	74	72	72
Safety education	73	76	75	70	71	69
Response time to emergencies	77	79	80	76	75	75
Property Taxes Overall	58	58	66	58	56	60
Fairness of property appraisals	56	60	62	55	55	54
Adequacy of period to pay taxes	67	73	70	71	71	69
Fairness of tax levels	54	58	61	55	54	52
Quality received for taxes	58	57	62	55	52	54
Communication on how tax dollars are used	46	45	-	47	44	-
Shopping Opportunities Overall	75	80	81	64	66	68
Shopping for everyday items	79	85	84	71	72	73
Shopping for major items	74	77	77	59	61	63
Sufficient choices	75	79	81	64	66	67
Area restaurant choices	73	-	-	61	-	-
Local Government Overall	64	59	62	58	55	58
Leaders are trustworthy	63	62	62	59	57	59
Being well-managed	63	61	63	58	56	59
Well trained employees	67	62	63	60	58	60
Effective communication	62	60	61	55	54	58
Spending dollars wisely	57	52	57	51	49	52
Encouraging citizen ideas and involvement	60	56	59	53	50	54
Maintaining a website that meets your needs	66	58	64	55	54	56
Openness to resident questions or concerns	59	-	-	57	-	-
Enforcing appearance/safety codes for residential and busin	57	-	-	57	-	-
Level of professionalism of local staff	66	-	-	62	-	-
Follow-up provided by local staff	56	-	-	55	-	-
Ease of getting your question answered	61	-	-	55	-	-
Community Events Overall	62	61	65	61	58	62
Range of cultural offerings	59	64	65	59	58	61
Strong-vibrant art community	64	64	62	57	56	57
Quality sporting events	60	59	64	63	61	62
Variety of festivals and events	68	68	66	68	62	65
Activities that interest you	59	-	-	55	-	-
Economic Health Overall	58	62	58	54	54	53
Cost of living	56	64	66	57	57	59
Quality of jobs	54	59	54	49	49	49
Affordability of housing	56	61	61	55	53	57
Availability of jobs	52	55	49	46	45	42
Stability of property values	61	66	58	57	57	52
Strength of local economy	61	64	57	56	54	52
Diversity Overall	-	-	59	-	-	56
Ethnic diversity	-	-	64	-	-	58
Ethnic group interaction	-	-	53	-	-	51
Efforts to support diversity	-	-	62	-	-	58
Parks and Recreation Overall	77	75	78	71	70	69
Facilities and parks meet your needs	78	78	78	73	72	70
Facility and park maintenance	78	77	78	74	74	71
Quality of programs	74	74	77	68	67	66
Variety of programs	74	73	76	65	64	64
Library Overall	81	80	83	80	77	78
Hours of operation	80	79	82	80	75	76
Adequacy of resources	82	79	82	82	77	77
Location(s)	82	82	84	81	80	82
Community Satisfaction Overall (ACSI)	66	68	64	63	61	61
Overall satisfaction	70	73	69	67	66	67
Compared to expectations	63	67	63	61	60	60
Compared to ideal	62	62	61	59	57	57
Community Image Overall	65	68	71	66	66	67
Safe place to live	74	72	76	75	73	75
Enjoyable for children	71	73	74	71	71	71
Enjoyable for young adults	69	68	69	64	65	62
Enjoyable for seniors	75	75	74	72	71	71
Enjoyable place for everyone else	69	69	74	67	67	70
Attractive	65	66	71	63	61	67
Great place to live	72	73	73	70	70	70
Great place for business	59	62	66	58	58	58
Growing responsibly	58	63	65	58	58	60
Safe place to bike and walk	66	69	69	67	68	67
Safe place to walk at night	56	61	65	62	61	61
Perfect community for me	62	66	67	65	62	65
Recommend as place to live	64	66	68	64	62	64
Remain in community	67	72	74	70	70	69
Plan to volunteer	46	50	54	55	52	53
Encourage business start up	47	54	57	56	54	52
Support Govt Admin	52	55	57	59	55	55

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City of Royal Oak
Score Table

	2017 Michigan 25-100k	2015 Michigan 25-100k	2013 Michigan 25-100k	2017 Michigan Overall	2015 Michigan Overall	2013 Michigan Overall
Fire and Emergency Medical Services Overall	85	83	84	81	77	77
Fire coverage for the community	86	83	86	84	80	80
Fire prevention education	77	75	74	69	66	65
Response time to fires	88	87	88	84	80	79
Response time to medical emergencies	90	90	88	85	81	80
Public Schools Overall	72	70	70	67	65	67
Meeting community needs	74	73	72	69	68	71
Preparation for careers	72	67	69	66	63	66
Preparation for college	75	70	71	67	66	68
Communication with public	70	68	68	65	62	65
Transportation Overall	61	60	59	61	57	60
Street maintenance/repair	49	45	51	49	41	52
Road signage	74	70	71	73	67	71
Traffic congestion on the roads	58	59	61	61	60	64
Public transportation options	48	50	46	48	44	46
Accommodation for bicycle and foot traffic	58	59	55	58	54	56
Ease of finding parking	71	70	-	68	68	-
Utility Services Overall	79	79	77	76	76	76
Drinking water quality	76	79	73	75	76	74
Garbage collection service	81	83	81	83	82	79
Brush and leaf disposal	75	73	-	69	68	-
Recycling service	81	79	71	74	73	68
Police Department Overall	80	79	74	77	72	73
Respectful treatment of citizens	81	79	74	79	73	74
Fair-equitable enforcement	79	77	72	77	71	71
Safety education	78	74	70	71	68	68
Response time to emergencies	87	83	79	80	76	73
Property Taxes Overall	65	65	65	62	58	64
Fairness of property appraisals	63	64	58	61	55	56
Adequacy of period to pay taxes	77	81	75	75	74	74
Fairness of tax levels	62	66	58	59	57	56
Quality received for taxes	62	63	56	57	55	56
Communication on how tax dollars are used	57	54	-	51	49	-
Shopping Opportunities Overall	82	79	82	71	67	72
Shopping for everyday items	84	83	84	75	74	76
Shopping for major items	81	78	79	67	63	66
Sufficient choices	84	80	82	72	68	72
Area restaurant choices	80	-	-	69	-	-
Local Government Overall	68	62	61	62	55	59
Leaders are trustworthy	66	63	62	63	57	61
Being well-managed	66	61	62	62	56	59
Well trained employees	70	65	64	65	60	62
Effective communication	67	60	59	59	55	58
Spending dollars wisely	58	58	54	53	50	53
Encouraging citizen ideas and involvement	63	55	55	56	50	54
Maintaining a website that meets your needs	66	64	65	60	54	60
Openness to resident questions or concerns	69	-	-	63	-	-
Enforcing appearance/safety codes for residential and busin	68	-	-	60	-	-
Level of professionalism of local staff	74	-	-	69	-	-
Follow-up provided by local staff	67	-	-	63	-	-
Ease of getting your question answered	67	-	-	62	-	-
Community Events Overall	67	62	62	62	58	63
Range of cultural offerings	66	63	60	60	56	59
Strong-vibrant art community	68	61	60	60	56	58
Quality sporting events	67	58	57	62	55	61
Variety of festivals and events	71	67	67	68	65	67
Activities that interest you	64	-	-	59	-	-
Economic Health Overall	63	56	51	57	51	49
Cost of living	63	58	58	60	55	56
Quality of jobs	60	51	50	52	45	46
Affordability of housing	63	58	57	57	54	55
Availability of jobs	58	46	38	50	42	37
Stability of property values	66	56	46	62	55	46
Strength of local economy	66	57	46	59	51	46
Diversity Overall	-	-	62	-	-	57
Ethnic diversity	-	-	67	-	-	58
Ethnic group interaction	-	-	54	-	-	51
Efforts to support diversity	-	-	63	-	-	61
Parks and Recreation Overall	78	74	72	71	69	67
Facilities and parks meet your needs	79	77	73	73	72	69
Facility and park maintenance	80	77	73	75	72	69
Quality of programs	76	72	70	69	65	65
Variety of programs	75	72	69	65	63	62
Library Overall	83	83	80	81	79	79
Hours of operation	80	79	78	79	76	77
Adequacy of resources	84	82	82	80	78	79
Location(s)	85	86	82	85	82	82
Community Satisfaction Overall (ACSI)	68	63	60	64	60	60
Overall satisfaction	72	68	65	69	65	65
Compared to expectations	66	61	59	62	57	57
Compared to ideal	65	58	57	60	55	56
Community Image Overall	73	65	67	70	66	68
Safe place to live	79	71	71	78	75	73
Enjoyable for children	78	68	70	75	70	71
Enjoyable for young adults	72	64	64	67	64	64
Enjoyable for seniors	78	68	72	76	69	72
Enjoyable place for everyone else	71	62	70	71	66	71
Attractive	70	61	67	67	62	68
Great place to live	77	66	69	75	68	71
Great place for business	70	60	60	63	56	58
Growing responsibly	70	59	61	64	59	61
Safe place to bike and walk	69	64	65	69	66	68
Safe place to walk at night	64	58	54	63	61	60
Perfect community for me	69	63	66	69	63	67
Recommend as place to live	70	64	66	69	65	66
Remain in community	72	62	68	74	69	72
Plan to volunteer	55	45	54	55	50	51
Encourage business start up	62	55	53	60	52	55
Support Govt Admin	60	53	51	61	51	56