

SMART Facts

Serving since 1967, SMART is Southeast Michigan's only regional public transportation provider, offering convenient, reliable and safe transportation for Macomb, Oakland and Wayne Counties. SMART's Fixed-Route and small bus services connect people to employment and educational institutions. SMART is supported by federal and state funding, local contributions through a transit property tax millage from opt-in communities and bus fares.

Convenient

- SMART bus routes provide access to more than 59,000 businesses and 850,000 jobs
- Approximately 2.1 million people live within a ¼ mile radius of a SMART bus route
- Nearly 11 million people including seniors, students and professionals use SMART to travel to work, school, doctor's offices and shopping centers annually
- All SMART buses are equipped with bike racks
- The SMART bus system offers a variety of Fixed-Route and curb-to-curb service options and programs with 43 bus routes and 5,325 bus stops

Safe

- New SMART drivers receive nearly 250 hours of training including 200 hours of on-the-road training
- On average, SMART bus drivers drive 21,000 miles accident free
- SMART buses receive preventative maintenance every 3,000 miles
- All SMART buses are equipped with VoIP (Voiceover I.P.), turn-by-turn GPS and auto vehicle locator systems

Reliable

- SMART Fixed Route bus riders utilize the service for daily activities, with 70% using SMART to get to work and 20% using it to reach educational institutions
- SMART buses are on time 86% of the time
- Nearly 56% of new Fixed-Route riders prefer using SMART over their own vehicle or other means of transportation

Eco-Friendly

- One SMART bus potentially eliminates 60 cars on the road
- SMART continues to add hybrid electric buses to its fleet, reducing carbon emissions
- Public transportation produces 95% less volatile carbon monoxide and about 50% as much carbon dioxide and nitrogen oxide per passenger per mile
- SMART recycles 600 tires, 600 gallons of anti-freeze and 28,890 gallons of oil annually
- All SMART buses are biodiesel powered

Economic

- A 31 Day Pass costs less than two fill-ups at the pump
- Through its Specialized Services, Municipal and Community Credits programs, SMART redistributes approximately \$6.5 million annually to 75 community-based transit programs

- SMART offers transit programs and tax incentives for businesses and their employees

Leadership

- SMART is governed by a board of directors comprised of representatives from Macomb, Monroe, Oakland and Wayne Counties, which selects the general manager to handle daily operations

Executive Management

John C. Hertel - General Manager

Robert Cramer - Deputy General Manger

Employment

SMART provides employment for more than 800 people in Southeast Michigan.

Ridership

Average weekday (Fixed Route and Connector)	36,000
Average length of ride on Connector	6 Miles
Average length of ride on Fixed Route service	7 Miles

Fleet

Vehicle Type	Vehicles
Fixed Route	234
SMART Connector Paratransit	111
Community Transit Providers*	182
Purchase of Service*	64
Total	591