

## Year in Review

The Royal Oak Public Library's year can be summed up in a single word - transition. July 2020 began with the Library continuing to be closed, with our doors opening to the public in May 2021. We took advantage of the closure to complete a partial remodel, with new carpet, paint, and several updated areas, including a grant-funded Makerspace.

The staff maintained robust online programming, becoming more at ease with the format throughout the year. Some Board members and staff moved on from the Library, including the Director. The Friends of the Library transitioned from no sales to sidewalk sales to their first in-person sale since the pandemic began.

Each day, we are working through the ever-changing pandemic, doing our best to ensure the well-being of the staff and public through the materials and services we provide.

As I work through this new fiscal year, I am excited about the possibilities. With an innovative staff and an supportive Board and Commission, we know the future is bright and full of hope. We are already making changes to better meet the needs of the public, and are excited for the future.

**Sandy Irwin**  
Library Director

## 2021 Royal Oak Public Library Board of Trustees

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### Library Director

Sandy Irwin

### Mission:

The Royal Oak Public Library provides opportunities for all to learn, connect, create, and innovate.



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# Annual Report FY 2020-21



## Library Revenues

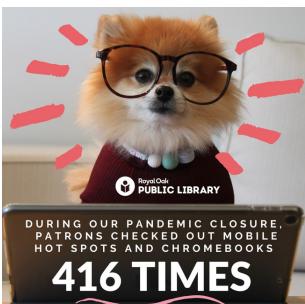
	2018-19	2019-20	2020-21
Millage	\$2,329,221	\$2,444,923	\$2,548,308
Penal fines	\$119,688	\$122,252	\$98,572
State Aid	\$43,856	\$45,977	\$47,717
Local Community Stabilization	\$0	\$59,590	\$64,143
Fines, Fees, Misc.	\$44,455	\$31,806	\$11,838
Grants/Gifts	\$33,475	\$22,793	\$78,219
Interest	\$56,697	\$43,053	\$6,125
Transfer From Fund Balance	\$0	\$0	\$498,699
<b>Total Revenues</b>	<b>\$2,627,392</b>	<b>\$2,770,394</b>	<b>\$3,353,621</b>

## Library Expenditures

	2018-19	2019-20	2020-21
Personnel	\$1,587,490	\$1,639,260	\$1,638,736
Materials	\$259,069	\$353,520	\$316,841
Capital	\$0	\$0	\$491,496
Other	\$748,253	\$791,920	\$823,196
<b>Total Expenditures</b>	<b>\$2,594,812</b>	<b>\$2,784,700</b>	<b>\$3,270,269</b>

## Library Activities

	2018-19	2019-20	2020-21	% change FY2019/20 to FY2020/21
Visitors	163,415	127,211	31,936	-75%
Programs	580	444	323	-27%
Program Attendance	24,819	14,116	7,240	-49%
Reference Questions	20,369	15,952	7,062	-56%
Computer Uses	22,861	21,768	3,436	-84%
Lending Transactions	424,360	309,806	285,862	-8%
Cardholders	23,885	22,002	23,787	8%
Collection Size	149,530	146,338	144,098	-2%



## Highlights

Library was awarded a \$10,000 matching grant from the National Endowment for the Arts to create a Makerspace, with weekly programs held in the summer of 2021.

Due to a generous donation from a patron's estate, the Daily Tribune microfilm was digitized and made available to the public.

The "Library of Things" was developed.

It includes bakeware and cookware, electronics, board games, and more.



Radio Frequency Identification (RFID) was added to library materials for ease of check out/in of materials.

We successfully transitioned from curbside pick-up to being open and providing "Grab-and-Go" pick-up of materials using the myLIBRO app.

Online materials and services proved to be popular with cardholders, with a 54% increase in database use and a 20% increase in the use of eMaterials.

Chromebooks and WiFi Hotspots became available for checkout.



## Changes in FY 2021-22

New Director hired.

Lighting converted to LED.

Customer survey led to changing the Library's hours, starting 1/18/22.

Vinyl albums added to the collection.



Began the delivery of materials to teachers at the schools, and the new Teen Librarian is developing a partnership with Royal Oak High School.

Staff participated in Sights & Sounds, the Centennial Celebration, and will serve on various Aging in Place Task Force committees.

The canopy (January 2022) and lighted handrail (February 2022) will be installed on the new terrace adjacent to Centennial Commons.

Access control will be installed in January 2022.

